



# JWN

## FACILITIES MANAGEMENT

### About us

JWN Facilities Management provide a suite of facility services to a range of clients throughout Australia. With over 40 years of continuous operation, we have the industry experience, expertise, and resources to deliver on our clients expectations.

Clients use our services for all aspects of their facility management. Our proposition of a single point of contact, backed by a suite of services, provides clients with an efficient delivery of service. Key features that differentiate us include:

- Depth of experience and resources
- Competitive pricing combined with high levels of service
- Exemplary quality assurance protocols
- Diverse experience with a range of clients

### Our Team

With more than 100 staff, we manage the diverse needs of our clients to deliver a quality service.

We recruit professionals who understand their responsibilities and who are dedicated to servicing our client's needs. Our management is directly involved in the day to day supervision of all work carried out for clients.

Our staff are motivated and will work over and above to ensure our high levels of customer service are maintained.

We train our staff so that they are always up to date with the latest technology and practices, with a strong emphasis on job safety.

### Quality Assurance

We follow best practice processes and procedures, to ensure our clients receive consistently high quality service.

Our thorough auditing processes enable us to report on visible quality standards and to streamline our service delivery.

We recognise that communication is an important part of providing quality service. Each client has a communication book to relay 'day to day' communication and also to log additional requests. This is complimented by routine visits by our management team.

[www.jwngroup.com](http://www.jwngroup.com)



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**As one of the Hunter Valley's largest cleaning companies, we can offer the latest in flexible cleaning solutions.**

We work in partnership with our clients to develop a customised cleaning solution, where frequency and scope is tailored to suit our customers expectations.

Some of our core services include:

- Regular and irregular cleaning
- Carpet cleaning
- High pressure cleaning
- Secure document destruction
- Repairs and maintenance
- Grounds maintenance
- Site rehabilitation
- Events management
- Window cleaning
- Consumables and stationary supply

- Washroom services
- Builders cleans
- Move out cleans
- Weeding and shrub removal
- Project management
- Waste management
- Electrical \*
- Painting \*
- Plumbing \*

\*services provided through our trusted strategic partners, with work warranted and invoiced by the JWN Group.

The more services you adopt, the more you can save. We issue one invoice, and give you single point of accountability. We encourage you to contact us for an obligation free meeting with one of our team members.

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**Phone** 02 4925 7717

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